We met to discuss some research methods. Patel noted that there could be good data/references from past surveys online (found here <http://web.mit.edu/ir/surveys/>). We also discussed some leadership training ideas and programs.

In terms of focus groups, we discussed ideals/best practices. Recording (with permission) seems to be a good option. We also agreed that it would be good to have “starter questions”. Patel also noted the importance of neutral, open questions to encourage good discussion and eliminate bias.

In terms of surveys, Patel mentioned that targeted surveys could be best. Additionally, we could work with IR to make a good survey that we could send out, if desired. We also discussed ways to avoid misunderstandings and bias in communication.